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Health Care Company Solves License Compliance with Access Database

Situation

This customer has to track as many as fifteen different medical licenses and credential verifications for over 3000 employees in the home health care field. They can not have an employee attend to a patient that does not have the correct licenses and credentials due to safety regulations enforced by the state. These licenses all have to be renewed and they have different periods and start dates. The only way that they are able to enforce the license renewals is through payroll. Another words, get your licenses renewals up to date or we can no longer send you to our patients. With payroll weekly, this became a huge problem just tracking the expiration dates and sending out notifications so that they would not loose good employees.

This process previously required an average of twenty man hours per week to complete and due to the rush often had mistakes allowing unlicensed and or uncredentialed care givers visit patients. Our customer could have been censored or even lost their license over a violation like this, so they had to have a better way of tracking compliance.

Solution

An automated human resources license tracking tool built with MS Access that checks license renewal dates for all licenses and credentials that every care giver employee is required to have in order to see patients. The tool polls the employee data each payroll and checks the renewal dates for all licenses listed in the employee user profile and generates a letter that goes to the employee designating which licenses are nearing renewal dates and or are expired. The system also flags all employees with expired licenses and prevents them from being scheduled for patient care for the specific license if needed.

Benefits

The license tracking process now requires only a few minutes per week to complete. The company has virtually eliminated problems with license compliance. Employees license compliance has gone to near 100% and those employees that don't have licenses are no longer sent to the wrong patients.

To learn more about how BioMation Systems can help you improve your bottom line see us at www.biomationsystems.com or contact

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